

MDU Program with vTenant

CommScope's Service Provider Managed Networking program for Multiple Dwelling Units (MDU) provides a reliable, integrated wired and Wi-Fi experience. It meets the demanding expectations of MDU residents and operators for apartments, RV parks, marinas dormitories, senior living communities and more.

With the "Follow-me" personal network, called vTenant, the resident can securely access their personal network devices (e.g. printers, cameras) from anywhere on property.

The MDU Manager and Tenant portals enable a simple, secure and easy self-service onboarding experience. Residents can also add or delete devices and reset their password.

Our cloud-hosted solution means operators do not need in-house IT personnel to build, manage, and support the network. The result is reliable Wi-Fi performance everywhere, in apartments and throughout an MDU property. All backed by the experience and stability of CommScope as a partner.



Solution Differentiating Features

- Proactive monitoring and break/fix
- Multiple, secure onboarding options
- Highly configurable branding and color schemes for splash pages & portals
- 24/7 Property manager support
- 24/7 End-user support
- Solution management
- Professional design and installation
- Truck rolls - available

MDU Portal- Differentiating Features

- Self-Service
 - Account creation and password management
 - Device onboarding and management for residents
- Four levels of security
 - Secure access network SSID
 - Unique Wi-Fi password per resident account
 - Registered devices via MAC ID
 - "Follow-Me" personal property-wide private VLAN