

# Amino Set-Top Box "Screen and Reset" Service

**AMT offers a screening and reset service for out-of-warranty Amino Set-Top Boxes.**

Service includes:

- Receive and inspect set-top box for physical damage
- Reset set-top box settings to factory defaults
- Flash diagnostic image to latest manufacturer released version
- Run limited diagnostics to validate basic functionality works satisfactorily
- Screen and reset to customer software preference
- Label unit as passed or failed
- Return freight

Please note that screen and reset service does not guarantee set-top box will be fully operable upon return as not all conditions are able to be screened and resolved. If a failure condition is detected on screen and reset, the unit will be marked as such and returned to operator.

Contact AMT's RMA department to arrange for this service. Set-top boxes must not be sent for screen and reset without an RMA.

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