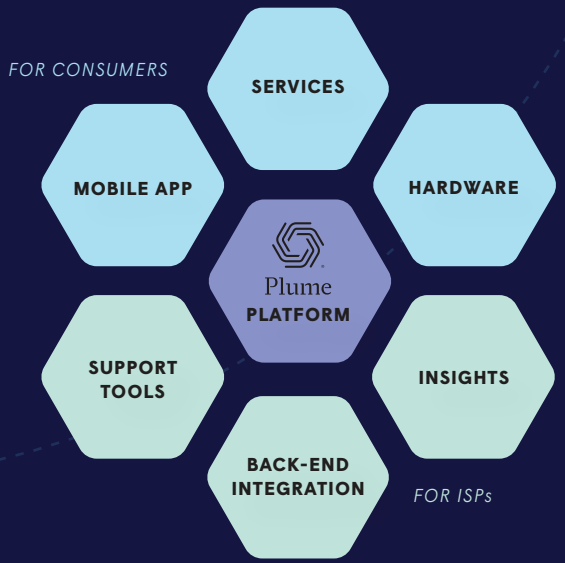
Plume / AMT advanced media technologies

Expand your offering from Wi-Fi to Smart Home Services

Plume Adaptive WiFi™, AI Security™, and unprecedented controls improve your business while delivering next-level experiences to your customers

OUR SOLUTION

We enable ISPs to deliver an unparalleled Smart Home Services platform that is cloud-based for greater adaptability, security, and updates at scale.



FOR CONSUMERS

The total package your customers need to set up, control, and have insight into their connected homes.

MOBILE APP

Highly rated, data-driven, and super-intuitive.

SERVICES

Adaptive WiFi: The first and only cloud-driven, self-optimizing system for the whole home.

HomePass®: Personalized guest access and content-filtering parental controls.

AI Security™: The smartest level of IoT device protection, ad blocking, and cyber security.

HARDWARE

Super-fast, beautifully designed pods provide consistent and reliable Wi-Fi to every corner.

FOR ISPs

Plume transforms business practices through best-in-class consumer services, support tools, and network insights.

SUPPORT TOOLS

Plume Central: Powerful Tier 1 customer support, troubleshooting, and prediction technology.

Plume Network Operations Center (NOC): Tools for Tier 2 and 3 alongside a full network-visibility dashboard.

Back-end Integration: More than 300 APIs that seamlessly integrate with existing OSS and BSS.

INSIGHTS

Leverage informed data to make cost-saving business decisions.

OUR PARTNERSHIP MODEL

A white-glove services solution, including tech support and launch assistance.

Turnkey Solution
ISP and Consumer offering to deploy a full Smart Home Services platform.

Fast Time to Market
45 days from contract to deployment.

Staff Training
Programs range from basic technology overviews to advanced troubleshooting, including e-learning resources.

Technician & Consumer Support
Tier 1-3 support tools, with Tier 3 support included, for happier customers.

Marketing Toolkit
We know what sells and we'll provide tried and true assets that you can brand as your own.

Continuous Upgrades
New feature and service updates throughout the life of the product, all from the cloud.

WHY PARTNER WITH PLUME?

Our services are proven to help ISPs reduce costs while increasing operational efficiency.

Increase Monthly ARPU
$10 to $15 ↑

Reduce Call Rates
50% ↓

Reduce Truck Rolls
67% ↓

Improve NPS
60+

**Data based on an average taken across Plume's deployed ISP customer base.*

GLOBALLY DEPLOYED

Over 10 million homes and **300 million devices** managed worldwide:

ARMSTRONG Life made easy. · POINT BROADBAND · Bell · LIBERTY GLOBAL · COMCAST · Virgin media

"Plume delivers the best whole home Wi-Fi performance for our ever-increasing speed offerings."

MIKE GIOBBI, CTO, ARMSTRONG

"Plume delivers a winning combination of a user-friendly consumer app, a full suite of provisioning and management tools and top technical performance."

MARK DAVIS, CTO, POINT BROADBAND

OUR HARDWARE

We've designed powerful and elegant pods to intelligently operate in router or bridge mode, with speeds up to 1G.

	Pod	PowerPod™	SuperPod™
Compact pluggable design	✓	✓	✓
2.4GHz and 5GHz Wi-Fi operation	✓	✓	✓
Gb Ethernet	✓	✓	✓
Data and IPTV service compatible	✓	✓	✓
Touchless onboarding	✓	✓	✓
Smart router/ bridge mode		✓	✓
Tri-band operation			✓
Wi-Fi Rating	AC 1200	AC 2200	AC 3000
Wi-Fi Configuration	2x2 802.11ac 5GHz 2x2 802.11n 2.4GHz	4x4 802.11ac 5GHz 2x2 802.11n 2.4GHz	4x4 802.11ac 5GHz 2x2 802.11ac 5GHz 2x2 802.11n 2.4GHz
Broadband speed tiers	Up to 100Mbps	Up to 250Mbps	Up to 1Gbps

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